



Event Registration Payment and Cancellation Policy

To secure your booking, all fees must be paid no later than 5 business days prior to the scheduled Event. Any unpaid bookings after such time may be cancelled unless prior written consent has been obtained to pay within 30 days. If a written cancellation request is not received 24 hours prior to the event, the Customer will be liable for the entirety of the Event fee.

All cancellation requests must be made in writing.

Please email info@didgeridooaustralia.com.au if you need to cancel your booking for any reason. Refunds may be requested no less than 24 hours in advance of your scheduled Event. A full refund will be granted when the cancellation request is received 5 business days prior to the scheduled event. A 50% refund will be granted if the request is received between 2 and 5 business days prior to the scheduled Event. No refunds will be granted if the request is received with fewer than 24 hours prior to the scheduled Event.

Any cancellation request received fewer than 24 hours prior to a scheduled Event (or after the event date has passed) due to an extenuating circumstance may be reviewed by Didgeridoo Australia who will recommend an appropriate refund. Extenuating circumstances can be (but not limited to) death in the family, documented positive COVID-19 test etc.

Either party may cancel the Event in whole or in part, for any substantial reason beyond either party's control. In the event of cancellation, neither party shall be liable to the other for any lost profits, lost revenues or consequential damages. If the Event is cancelled by Didgeridoo Australia, the Customer may be extended a full refund (100%) of the event fee or the Event will be rescheduled.

Outdoor Events: If the Event will be held outdoors and could be adversely affected by weather and other unforeseen circumstances including but not limited to torrential rain, wind, lightning, flooding, excessive heat, fire, smoke, biohazard, pandemic, terrorism and other danger to life events and acts of god. Didgeridoo Australia shall accept no liability for cancellation of the Event at any time due to circumstances outside their control. Such cancellation will be based upon

ensuring the safety, quality and wellbeing of the Participant/s and the general public. In the event of cancellation of the Event by Didgeridoo Australia, Didgeridoo Australia shall Reschedule or provide refund of the Event fee already paid less any costs that may have been incurred by Didgeridoo Australia as a result of the cancellation. Didgeridoo Australia shall have sole discretion as to whether any refund shall be provided to the Customer CONFIDENTIALITY By entering into this Agreement the Customer and Didgeridoo Australia agree that any Customer Charges or other agreed financial arrangements between the Customer and Didgeridoo Australia shall remain strictly confidential. Both Didgeridoo Australia and the Customer agree not to intentionally disclose any such confidential information that has been identified as confidential to third parties except when required by applicable law.